

## Rules of Conduct for 2022 Annual Meeting of Shareholders

**Welcome to Wells Fargo's 2022 annual meeting of shareholders. We have adopted and will observe the following rules in order to conduct an orderly meeting and facilitate questions.**

### **Matters of Business to be considered at the Annual Meeting**

- We will address the business of the 2022 Annual Meeting of Shareholders (Annual Meeting) as shown in the Agenda.
- The only business matters to be conducted at the Annual Meeting are the matters set forth in the Notice of Annual Meeting and Proxy Statement dated March 14, 2022.

### **Voting at the Annual Meeting**

- Only shareholders of record as of the close of business on February 25, 2022 (the record date), or their valid proxy holders, are entitled to submit questions and vote at the Annual Meeting. Those attending the Annual Meeting as a guest will not be able to vote, ask questions during the Annual Meeting, or view our list of shareholders.
- Following the formal presentation of all eleven items, shareholders and their representatives may raise questions regarding only these items. Other questions relevant to the business of the Company may be raised during the general question and answer session at the end of the meeting.
- Shareholders may vote during the Annual Meeting until the polls close. The polls will close immediately after the presentation of Agenda Item 2.e – Question and Answer Session on Company and Shareholder Proposals. See *Voting and Other Meeting Information* section beginning on page 129 of the 2022 Proxy Statement for information about how to vote your shares during the Annual Meeting.
- If you submitted your proxy prior to the Annual Meeting, there is no need to vote those shares during the Annual Meeting unless you wish to change your vote.

### **Presentation of Shareholder Proposals**

- Each presenter of a shareholder proposal for consideration at the meeting must be recognized by the Chairman or the CEO for presentation of the proposal at the Annual Meeting.
- During the presentation of shareholder proposals, each presenter will have four minutes to present the proposal. The presenter should restrict his or her comments to the shareholder proposal being presented.

### **Questions during the Annual Meeting**

- Wells Fargo is providing two question and answer sessions during the Annual Meeting as an opportunity for shareholders to ask questions.
  - During the first question and answer session, the Company will respond to questions submitted relating to Management and shareholder proposals presented for consideration at the Annual Meeting.
  - During the second general question and answer session, the Company will respond to questions submitted pertinent to meeting matters or the business of the Company.
- To submit a question, a shareholder or valid proxy holder must log into the virtual meeting website using the Shareholder Login and the 16-digit control number included in his or her proxy

materials.

- Questions pertinent to the meeting should be submitted by shareholders in the “Ask a Question” field on the virtual meeting website at or before the time the matters are before the Annual Meeting for consideration.
- The Company will observe the purpose of the Annual Meeting and it does not intend to address questions or comments that are:
  - not pertinent to meeting matters or the business of the Company;
  - related to material non-public information of the Company;
  - related to a personal concern or grievance;
  - offensive, derogatory or otherwise in bad taste;
  - repetitious of questions or comments already made by another shareholder;
  - related to pending or threatened litigation;
  - related to personal financial or workplace matters, complaints about individual Company products or financial services, or suggestions for product and service innovations; or
  - not otherwise appropriate for the Annual Meeting as determined by the Chairman or the CEO in their judgment.
- Each question should be accompanied by your name, be succinct, and cover only one topic. We may group, summarize, and answer together questions from multiple shareholders on the same topic or that are otherwise related to avoid repetition.
- In order to allow all shareholders in attendance the ability to ask a question and the Company to respond to those questions, we may limit each shareholder to two questions, whether submitted prior to or during the Annual Meeting.

### **Customer or Employee Matters**

- If you have a personal financial or employee workplace matter to discuss, we have customer service and Human Resources representatives available to help you. As stated above, the Company does not intend to address questions or comments relating to these matters during the Annual Meeting.
- We encourage any customer who has a personal matter or concern to contact our Customer Excellence team at [CustomerCareAnnualMeeting@wellsfargo.com](mailto:CustomerCareAnnualMeeting@wellsfargo.com).
- We encourage any employee who has a personal employee or workplace matter or concern to contact our Employee Relations team at [Employee.Relations@wellsfargo.com](mailto:Employee.Relations@wellsfargo.com).

### **Other Matters**

- Wells Fargo will make available a replay of our Annual Meeting for a few days after the meeting on the Investor Relations page of our website at [www.wellsfargo.com/about/investor-relations/events/](http://www.wellsfargo.com/about/investor-relations/events/).
- Wells Fargo owns all rights to any photographs and audio/video recordings of the Annual Meeting. Photographing or audio/video recording of any portion of the Annual Meeting is prohibited. Any rebroadcast, retransmission, or other audio/video distribution of the Annual Meeting without the express written consent of Wells Fargo is prohibited.
- In the event of a technical malfunction or other significant problem that disrupts the meeting, the Chairman may adjourn, recess, or expedite the meeting or take such other action that the Chairman determines is appropriate under the circumstances.
- If we experience technical issues (e.g., loss of audio or webcast connection) prior to the start or the adjournment of the business portion of the meeting, we ask that shareholders and guests standby and allow us time to try to resolve the technical issue and resume the meeting or otherwise provide an update relating to the meeting, including any adjournment.
- If there is a technical issue that prevents the meeting from being conducted or from continuing before the polls are opened, which cannot be resolved within 15 minutes after the scheduled start time for the meeting, then the meeting will be adjourned and reconvened on Wednesday, April 27, 2022, at 10:00 am

Eastern Daylight Time, in a virtual format at [www.virtualshareholdermeeting.com/WFC2022](http://www.virtualshareholdermeeting.com/WFC2022).

**Technical support**

- For technical assistance during the meeting, please call 1-844-976-0738 (US, toll free) or 1-303-562-9301 (International). Technicians are available to assist you.

These rules of conduct are intended to benefit all shareholders, their representatives, and others in attendance at the Annual Meeting. The Chairman or the CEO have sole authority to preside over the meeting and make any and all determinations regarding the conduct of the Annual Meeting, including the administration and interpretation of these rules of conduct. Any action taken by the Chairman or the CEO at the Annual Meeting will be final, conclusive, and binding on all persons. Any person who refuses to comply with these rules of conduct may be removed from the Annual Meeting.

**We thank you for your consideration on behalf of your fellow shareholders.**