

NORDSTROM

NORDSTROM, INC.

2024 ANNUAL MEETING OF SHAREHOLDERS

May 22, 2024

9:00 A.M. PACIFIC TIME

RULES OF CONDUCT AND PROCEDURE

Welcome to the 2024 Annual Meeting of Shareholders (the “*Meeting*”) of Nordstrom, Inc. (the “*Company*”). In fairness to all shareholders attending and in the interest of an orderly and constructive meeting, all shareholders are required to abide by the following rules of conduct and procedure (the “*Rules*”):

1. The Chairman of the Board of Directors of the Company will preside as Chair of the Annual Meeting (the “*Chairman*”). The Chairman will conduct the Meeting in the Chairman’s discretion and in accordance with the organizational documents of the Company, applicable law and these Rules. The only business matters to be conducted at the Meeting are the matters set forth in the Notice of the Annual Meeting of Shareholders, dated April 11, 2024, which was included in the Company’s proxy statement for the Meeting.
2. The Chairman may make any and all determinations with respect to the conduct of the Meeting and procedures to be followed during the Meeting. Prior to making a determination, the Chairman may, in the Chairman’s discretion, consult with counsel. The failure to observe these Rules will be a basis for removal from the Meeting.
3. Attendance at the Meeting is limited to holders of record of the Company’s common stock as of the close of business on March 13, 2024 (“*Shareholders*”), proxy holders for such Shareholders and guests invited by the Company.
4. Only Shareholders or proxy holders for such Shareholders (including beneficial owners holding a legal proxy from a bank, broker or other nominee) are entitled to vote at the Meeting. In addition to completing the ballot, proxy holders must provide an electronic image of their legal proxy or other evidence of authority in order for their vote by ballot at the Meeting to be counted. Only ballots submitted before the polls close will be counted.
5. The proposals set forth in the Company’s proxy statement will be presented in the order in which they appear in the Company’s proxy statement. Shareholder proposals or director nominations from the floor will not be entertained.
6. Shareholders who have previously submitted a proxy do not need to vote their shares during the Meeting, unless they wish to revoke or change their vote. If a Shareholder or proxy holder for such Shareholder (including beneficial owners holding a legal proxy from a bank, broker or other nominee) wishes to revoke a

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proxy previously submitted, or has not already voted by proxy, such Shareholder can vote after the polls are opened.

7. Shareholders or proxy holders for such Shareholders (including beneficial owners holding a legal proxy from a bank, broker or other nominee) will have an opportunity to submit questions by using the “Ask a Question” box on the left-hand side of the Meeting console. Shareholders also had an opportunity to submit questions in advance of the Meeting.
8. The Company has allocated 10 minutes to address questions from Shareholders. To address as many questions from as many different Shareholders as possible, we request each Shareholder to limit themselves to no more than one question per Shareholder. Follow-up questions will be allowed if time permits but only after all other Shareholders wishing to ask questions have done so. Questions and answers may be grouped by topic, and substantially similar questions from multiple Shareholders may be grouped and answered together. If there are any questions that we are not able to address during the Q&A session, a representative of the Company may address such questions after the Meeting. The Company will post questions and answers if applicable to the Company’s business on the Company’s Investor Relations website shortly after the Meeting.
9. We welcome questions from all Shareholders. However, in order to ensure that the purpose of the Meeting is observed, the Company will not address questions that are:
 - irrelevant to the Meeting and the matters properly before the Meeting;
 - irrelevant to the business of the Company or the conduct of its operations;
 - a matter of individual concern that is not a matter of interest to shareholders generally;
 - related to material non-public information of the Company or other information that the Company is required or well-advised to keep confidential (including the status of any potential strategic transactions);
 - present general or personal economic, political or other views that are not directly related to the proposals presented at the Meeting;
 - related to pending or threatened litigation;
 - unduly long;
 - substantially repetitious of statements made by other Shareholders;
 - derogatory in nature or related to personal grievances; or
 - otherwise deemed out of order or inappropriate for the Meeting.

The Chairman will determine whether questions comply with these Rules.

10. In the event of a technical difficulty that disrupts the Meeting, the Chairman may adjourn the Meeting, or take such other action that the Chairman determines is appropriate in light of the circumstances.

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11. Shareholders are prohibited from recording the Meeting or taking screenshots of the virtual meeting platform or any meeting materials without the express written permission of the Company.

The Company desires for the Meeting to be productive and orderly. We appreciate your assistance in helping this meeting run smoothly.

Thank you for your cooperation and for your attendance at the Meeting.